

Complaint form

Buyer: _____

Seller: _____

Surname and last name:
Street and number:
City:
Postal code:
Telephone number:
E-Mail:

Business name:
Street and number:
City:
Postal code:
Telephone:
E-Mail:
ID: Tax Reg. No./
Reg. No. VAT:

I hereby complain to you about the goods listed below with the description of the defect. In accordance with the law I request the result of the complaint within the 30 days legal period. Otherwise, I will consider the claim for the goods as justified.

I bought product at: on

The receipt number:

The subject of the complaint:

The defect description, subject of the complaint:

Attachments:

- complaint form
- product
- copy of the receipt
- other _____

In on

signature

Seller's statement:

Based on the information above, we have accepted your complaint of goods. In our opinion and the opinion of the competent authority (please find at the attachment) your complaint WAS* - WAS NOT * justified

Therefore we propose: _____

The complaint was settled on:

Complaints handled/ tel. number:

stamp and signature